## ANNOUNCING NEW FUEL AUTOMATION PHONE SUPPORT NUMBERS AND E-MAIL ADDRESS

## CALL (213) 978-3718

 Fuel Automation Hours Monday through Thursday Friday

6:30 AM to 5:00 PM 6:30 AM to 4:00 PM

## CALL (800) 580-9273

After Hours
 Monday through Thursday 5:00 PM to 6:30 AM
 Friday 4:00 PM to Monday 6:30 AM

 Email Fuel Automation Anytime at Gsd.FuelAutomation@lacity.org

## When calling or e-mailing

Please provide your name, telephone number, department name, your vehicle or equipment ID and card information. Describe your problem in detail and describe how the card does not work. What type of error message are you receiving at the pump? What condition is the card in? How long have you had this problem? Have you tried the card at other fuel sites?

